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The American University in Cairo

School of Global Affairs and Public Policy

THE ROLE OF E-GOVERNANCE ON CORRUPTION IN THE MENA REGION: A PANEL DATA ANALYSIS

A Thesis Submitted to the Public Policy and Administration Department

In partial fulfillment of the requirements for the degree of Master of Public Policy

By

Doaa Hosny Abdel Wareth Elsayed

Spring 2023

Acknowledgments

"وَقَالُوا حَسْبُنَا اللَّهُ سَيُؤْتِينَا اللَّهُ مِنْ فَضْلِهِ وَرَسُولُهُ إِنَّا إِلَى اللَّهِ رَاغِبُونَ"

First, I want to express my gratitude to God Almighty for providing me the perseverance and strength to complete this thesis. I thank God for his countless blessings, including the blessing of completing this study under the guidance of the supervisors of the American University in Cairo. A special word of admiration and gratitude goes out to my professors from the Department of Public Policy and Administration. They assisted me in completing this task and provided me with all the information I needed as well as their invaluable and priceless input to direct me appropriately. They have all my greetings and appreciation, especially my supervisor, Professor Shahjahan Bhuiyan, as well as to Professors Laila El Baradei, Ghada Barsoum, and Rana Hendy. They have all my love and respect for their excellent advice and kind support.

My sincere appreciation for the difficult circumstances and challenges created a solid personality to accomplish this valuable task. I thank myself, who repeatedly pushed me to improve over the days and achieve one goal after another boredom.

I dedicate this thesis to my mother, who had faith in me, and my father, who guided me through the uncertainty and several roadblocks and encouraged me through all the breakdowns.

Lastly, I want to thank all my brothers, friends, and kids for their endless love and kind support.

Thanks to everyone who helped me achieve my goal!

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Acronyms

EGDI
E-governance Development Index
EPI
Electronic Participation Index
CPI
Corruption Perceptions Index
OSI
Online Service Index
WGIs
World Governance Indicators
LLC
Levin Lin Chu test
IPS
The Im Pesaran and Shin test
ADF
Augmented Dickey Fuller test
GMM
Generalized Method of Moments

ABSTRACT

This study aims to understand the role of e-governance on corruption in Middle East and North African (MENA) countries. The study also links the adoption of egovernance to the promotion of sustainable development. The panel data of 17 MENA countries were collected from various secondary sources from 2003 to 2020. This study's empirical result was estimated using the Generalized Method of Moments econometric approach. This study has achieved four objectives by using the different proxies of e-government, namely the human capital index (HCI), the online service index (OSI), the e-participation index (EPI), and the e-government development index (EGDI), for the control of corruption. The time-series regression model proves the unidirectional causality between the e-governance proxies and corruption. The long dynamic empirical results show that the EGDI, EPI, and OSI significantly decline corruption in the MENA region. At the same time, HCI has an insignificant association with the control of corruption. Based on the results, the study recommends the utilization of information and communication technology (ICT) in the relevant government sectors to control corruption.

CHAPTER 1: INTRODUCTION

1.1 Background

Economic theories, particularly transaction cost theory, and its role in minimizing the number of parties in each transaction has been credited as an effective tool that achieves good governance (Robins, 1987). In the world today, information and communication technology (ICT) is regarded as one of the most crucial instruments when it comes to increasing the economy's capacity as they are known to improve efficiency, improve the quality of provided services, and increase the general wellbeing for global citizens (Li et al., 2022). Discussions around technology and its role in economies followed various phases. Some examined how the application of technology promotes productivity and increases economic growth. Others examined the use of technology in economic policy implementation to achieve efficiency and effectively reach economic goals. Instead, some focused on technology as a tool to monitor the overall economic activities (Metcalfe, 2010). It can be said that providing government services without modern communication technologies is challenging because citizens must deal with specific officials in a single location and at a single time. Service delivery can occur anytime and through several gates through these modern technologies to reduce transaction costs, lowering the incentives to engage in corrupt behavior.

The internet created a secure network allowing the government to implement policies and develop a governance framework that enhances effectiveness and fights many social and economic problems, including corruption (Adam & Fazekas, 2021).In addition, many countries rely heavily on the internet to effectively implement many service delivery and thus lower costs. This sparked the development of the idea of electronic government (Adeodato & Pournouri, 2020). The concept of e- governance embodies the tools of ICT utilized to operate things that are important for the government; to operate governmental operations such as conducting elections (biometric voting) and providing information to the people about their rights and to access to steps to ensure rights (Bannister & Connolly, 2012).

The present study will explore the role of e-governance on corruption in MENA nations. In this modern age, these two issues are considered the critical issues to achieving sustainable development goals. Numerous studies explore the nexus between these two issues (Castro & Lopes, 2022; Park & Kim, 2019). Khan (2021) pointed out that e-governance helps tackle corruption. To grasp the link between e-governance and

corruption, it is crucial to comprehend the concepts of e-governance and its associated terms, such as e-government, as well as the notion of corruption and its origins.

1.2 E-Governance

E- governance is a multifaceted concept. It is a method of providing partners with governmental services over the internet. E-governance refers to using technology to access and deliver governmental and public services, for example, to citizens, businesses, and employees (Grigalashvili, 2022).

The United Nations (2019) defined e-governance as the provision of information by the government to the public through the use of ICT. The World Bank also followed the same approach and defined e-Government as ICT's significant role in connecting the public and government institutions (World Bank, n.d.)

Bhatnagar (2003) explained the concept of e-government as the implementation of government policies through the use the ICT among government institutions and citizens. From this perspective, e-governance is a subset that focuses chiefly on improving administrative efficiency.

Researchers argue that using modern technology and communication systems such as social media, mobile phones, and other methods can enhance the channels through which government services can be delivered. E-governance includes two levels of interactions: external and internal. On the one hand, it offers electronic communication systems whereby the purpose is smooth interaction, i.e., to connect government and citizens (Baroi & Alam, 2021). Moreover, it facilitates optimizing internal matters related to governmental work. In combination, these levels of interaction offer the stakeholders (such as the government officers, the law implementing agencies, and the citizens) to remain connected in a fair and accountable manner (Alhassan, 2019).

The two concepts related to external and internal e-governemnt were used interchangeably for decades for the same meaning to indicate the implementation of modern ICT in the interaction between government and people. Both include the utilization of ICT and information technology to ensure institutional effectiveness and efficiency (Lindgren, Melin, Sæbø 2021).

However, there is a specific way to differentiate between e-governance and egovernment. A broader way to utilization of modern technology is followed by Egovernance. It includes the process of government institutions that provide egovernment services. Furthermore, it can be extended by using ICT in government institutions to function better (Pandey et al., 2020). At the same time, e-government follows an institutional and established approach. It concerned the adoption of ICT and modern technology in achieving institutional innovation to satisfy their tasks. In general, one can consider e-government as a step toward achieving e-governance (Alhassan, 2019).

Summing up the core of e-governance, it can be concluded that e-governance is applying ICT and modern technology in government functions to achieve innovative governance (Hooda, & Singla, 2020). Innovative and good governance includes some elements such as (Umbach, Tkalec 2022).

- Simplicity: in terms of the administrative techniques powered by ICT to facilitate the user process.
- Morality: engaging technology to achieve efficiency and prevent any corruptive behaviors.
- Accountability: building a solid information system in the administration process to facilitate and promotes efficiency.
- Responsiveness: developing the adopted systems and making them more responsive to developments.
- Transparency: making all administrative processes transparent to achieve equity and raise the power of law.

As part of e-government implementation, information technology is used to interact among governments (known as G2G), governments with businesses (known as G2B), and governments with citizens (known as G2C) (Alhassan, 2019).

The main strategic objectives of e-governance include facilitating governance among stakeholders, for example, the government, the citizens, and businesses. ICTs, in one way, connect the mentioned stakeholders. Governance-related matters are better supported and managed through electronic means and mechanisms, such as exercising economic, political, and administrative authority (Ngonzi & Sewchurran, 2019).

The discussion shows that e-governance is not limited to governmental issues on the Internet. Instead, there are extended to social, political, and economic aspects of e-governance related to internal performance and relating to stakeholders, most importantly (Grigalashvili, 2022).

Evidence suggests that e-governance enhances the government's ability to handle the governance processes easily and swiftly. For example, services in the fields of education, telehealth, citizen participation, and management of localities are dimensions of governance that can be dealt with efficiently, quickly, and swiftly through e-governance (Pandey & Risal, 2020).

Many policymakers and practitioners have demonstrated e-government by using blockchain technology. It transforms government activities by using new ways of handling and processing information. Nakamoto (2008) invented blockchain technology. After 2008, blockchain technology evolved for general purposes and was used to resolve the problem of trust deficit. Over the past few years, many governments have been using this novel technology to handle a variety of functions and services, including educational credentialing, land registration, health care, food supply chain, financial transactions, auditing, taxation, voting and data management (Lemieux and Dener, 2021). This new blockchain technology is using a minimal level, especially in public sectors.

Tan et al. (2022) discussed the conceptual framework of blockchain technology in public sectors. This study used different types of government assessment in terms of infrastructure architecture, interoperability, application architecture, incentive mechanism, decision-making mechanism, organization of governance, consensus mechanism, governance control, and government accountability under micro, meso and macro-level analysis. The study concluded that implementing blockchain technology in these sectors increases efficiency.

In the future, many countries will use blockchain technology to control corruption. It has distinctive features for the eradication of corruption. It can provide

unprecedented security to the information and reliability of record management (Santiso, 2018).

An additional measure of electronic government is Online Services Index (OSI); this composite indicator measures ICT use by governments by assessing the technical features of national websites based on a survey of the online presence of Member States (Garcia-Murillo, 2013; Starke et al., 2016).

Another measure of e-governance is the e-government development index (EGDI), which was developed by UN e-government basis on the Telecommunications Infrastructure Index (TII), International Telecommunications Union (ITU), and Human Capital Index (HCI). These indices measure, through EGDI, the state of readiness and capacity of national institutions for one particular thing: the use of ICT in public services, particularly its provision. It helps to measure governmental performance, and providing suggestions to policymakers and researchers is highly pivotal.

Thus, e-governance can be assessed by using different indicators like blockchain technology, Online Services Index (OSI), Human Capital Index (HCI), the e-participation Index (EPI), and the e-government development index (EGDI).

ICT is another indicator to measure the assessment of e-government. In this modern age, ICT is used to promote the accountability and transparency of government institutions. The public can easily monitor government institutions through new mobile phone applications, artificial intelligence, and media reporting through ICT.

MENA region experienced little concern about the concept of e-governance. Instead, the transformation to e-governance included technological changes in administrative and regulatory aspects. The reforms include engaging in digitalization in processing public policies and functions. Lately, many initiatives have been launched to promote e-governance in MENA countries. The present study was conducted in the MENA countries, so it is essential to discuss the situation of e-governance in this region.

Many MENA countries have established citizen-centric e-government systems crucial to their economic and technological development to lower transaction costs and low performance in social and economic development (Hujran et al., 2020). These countries are trying to bring structural transformation to their institutions and shift them into digitalization. These countries have introduced ICT, which has made significant progress (OECD, 2017). **Error! Reference source not found.** represents selected MENA countries and their rankings in EGDI over recent years.



Figure (1) Ranking of MENA countries on EGDI

Source: Author's calculation based on UN E-government survey (2020).

The above graph denotes that the value of EGDI of some member countries shows that countries with high-income levels, such as Saudi Arabia, Kuwait, Bahrain, Oman, and the United Arab Emirates, have achieved high values of e-government and are classified as very high EGDI countries with EGDI greater than 0.75 (UN E-Government knowledge, 2021). On the other hand, few middle and low-income MENA countries have achieved a lower-level of e-governance.

Figure (2), A comparison between the MENA e-government development index, OECD, and Egypt.



Source: The graph is based on the author's calculations

The above graph illustrates the total average in MENA region compared to the average in OECD and Egypt.

The OECD developed a strategy to promote e-government in the MENA countries, including some general policy recommendations and sub-procedures to facilitate the performance including (OECD, 2017):

- 1. Raising the level of transparency and inclusiveness in government administration and regulation.
- 2. Encouraging the cointegration between government, citizens, businesses, and other actors in policy formulation and designing an administrative system for optimal service delivery.
- 3. Developing a culture of data management in government. The data analysis is the primary tool to identify the actual status of all productivity levels and the primary tool to build an opinion and policy recommendation for service facilitation.
- 4. Raise the attitude of public commitment and political support to achieve vital steps in the process of application.
- 5. Coordinate digital strategy implementation across the government using effective administrative and governance frameworks.

- 6. The process of e-governance requires some external aspects. It is critical to ensure a healthy level of international coordination with other governments.
- 7. Ensure some business proposals to sustain funding and benefit the private sector to confirm the digital transformation.
- 8. Select the digital technology that fits the given tasks based on the available assets.
- 9. Consider the optimal legal and regulatory frameworks that allow the smoothness of service delivery.

Applying e-governance in economic institutions is intensively productive as it optimizes economic resources and prevents market losses and distortions. The sectors in which it can be applied and the application mechanism defines its success and productivity. Furthermore, the intersection between governance's economic, social, and administrative aspects comes mainly from corruptive behavior (BOYALI, 2022).

In the MENA region, there is a broad diversification in both the interpretation of e-governance and the status of reaching e-governance in each country. Some nations use the term as an indicator for facilitating government service delivery. Others add the use of e-governance to raise productivity. Some countries raised the concept of making e-governance a general vision in the process of each small transaction.

These different interpretations are reflected in various rankings for each MENA region country. The diversification could not be linked only to the income inequalities and resource availability or infrastructure discussed by most studies. Instead, it is the meaning of the e-governance process that each country follows (Bhatnagar, 2003; Mistry, 2012; Mistry, Jalal, 2012; Seo, Mehedi, 2016).

The way of thinking about e-governance is the invisible hand that could effectively implement e-governance. It defines the level of success and productivity in moving towards e-governance.

1.3 Corruption

Corruption is a worldwide critical phenomenon that puts grave constraints on society's development (Myint, 2000). The effects of this problem are serious on all

dimensions, economically, socially, politically, and legally. Corruption exists in every country, regardless of its development level. Fighting corruption has become one of the most important goals for all governments in adequately addressing public policy (Mistry, 2012).

Myint (2000) defined corruption as using government offices for private purposes. Government officials use their government office for personal benefits. Following this definition, the corrupt government official's behavior includes nepotism, bribery, extortion, influence peddling, and cronyism of government assets for private use.

Sources of corruption differ in nature and field. They may be economic, social, legal, managerial, or political. The key source is the poor bureaucracy, administrative systems, and political instability (Dimant and Tosato, 2017). Government size and structure are considered significant sources of corruption. The larger the government's size is, the higher the corruption level. This is for the reason that a large government size increases bureaucracy and government intervention's power in the economic fields. However, Bel (2021) indicated a positive relationship between government size and corruption levels. The positive relation is because a high level of bureaucracy would cause higher corruption within the large size of government. Poor transparency is also another major cause of corruption in many developing countries. Dominik and Christina (2017) pointed out that corruption causes many distortions in the market economy. In many cases, corruption puts restrictions on the process of economic development.

In general, corruption is responsible for inefficiency across many domains, for instance, lowering the GDP, lack of competitiveness in market sectors, and observance in lack of investments due to lack of trust; it is also responsible for inequality across the different social classes whereby Marxist philosophy is applicable such as due to corruption the rich become more prosperous (Bratsis, 2014).

The present study is conducted in the MENA region. In this region, poor socioeconomic development and violation of fundamental rights are the primary reasons for corruption. This affects not only the economic situation directly but indirectly impacts crimes. Political and economic instability are significant impacts of corruption in the Middle East. Political instabilities created many corruptive behaviors for many years. Political corruption is the significant prominent type. The high levels of corruption lowered the quality of public services as well as lowering the quality of institutions.



Figure (3) CPI (Corruption Perceptions Index) in 2020

Source: Author's calculation based on data from Transparency International

The MENA region experiences high levels of corruption. According to Transparency International, the MENA countries scored an average of 43 out of 100 in the Corruption Perceptions Index (CPI) in 2020, reflecting little progress in fighting corruption (CPI, 2020). The UAE acquires the highest scores -with a score of 71/100-and Qatar scoring 63/100. Lower levels are experienced in Iraq at 21/100 and Iran at 25/100.

Figure shows the scores of MENA countries from international ranking in the CPI in 2020.

Corruption in the MENA region varies enormously according to its level, features, values, and impact.

Figure shows the corruption levels in the MENA region and that most countries in the region score high corruption levels. Corruption in MENA countries records strong diversification based on the most intensive corruptive sectors. As countries build robust digital procedures, corruption goes down. Thus, controlling corruption is mandatory to stimulate economic growth and economic development. The necessity to find an influential force in controlling corruption becomes a must. E-governance can be the most potent method through its specific, powerful techniques.

Corruption is a worldwide critical phenomenon that severely constrains society's development (Dhaoui, 2022). Corruption exists in all countries regardless of the level of development. Fighting corruption is one of the main targets for all governments. Without prevailing corruption, no country can achieve sustainable development goals (Hoffiani, 2019). Corruption is a hurdle to achieving sustainable development goals (SGDs) in a multifaceted manner such as first, the context of eradicating hunger and poverty; second, preventing people from knowing about their rights and making them think about meeting basic needs only; third, moral corruption such as indulgence in environmentally hazardous activities as environmental deterioration one of the biggest threats. In this regard, e-governance can play a pivotal role as it provides better access and ease in access to information, better monitoring and makes the government and those in authority accountable.

The study analyzed the relationship between e-governance and corruption in MENA countries. It also identifies the critical e-government variables, including EGDI, EPI, OSI, and HCI, which are the significant determinates of corruption in the MENA region.

1.4 Significance of the study

The poor performance of the MENA countries in achieving the SDGs has put pressure to bring reforming their public institutions to increase their effectiveness and efficiency. Most MENA countries are trapped in world financial agencies (IMF, World Bank) to fulfill their financial requirements (IMF, 2003). The IMF structural adjustment program (SAP) has slightly upgraded its public institutions to achieve sustainable economic growth, but most of these countries are still lagging behind other developing countries. The massive deregulations and corruption in the public institutions of these countries are failed to fulfill the public expectations. The internal pressure from the public and external pressure by international organizations through the acceleration of globalization has motivated these countries to pay special attention to improving governance and redesigning public management (Davoodi, Abed 2003). For this purpose, most MENA countries seek a solution to fulfill their public benefits through modernization by improving public institutions. The present study contributes by focusing on the role of e-government on corruption. E-government is considered the instrument to bring reform in the institutions. For this purpose, this study explores tools to control corruption like EGDI, EPI, OSI and HCI. This study is very significant because it is the first study that uses the four proxies of e-Government to measure the control of corruption.

1.5 Research question

This study examines whether e-government has a significant impact in eradicating corruption in the MENA countries.

1.6 Research objective

To better understand the role e-governance plays for the control of corruption in the MENA nations.

1.7 Organization of the study

The study is comprised of five chapters. The study's problem statement, research questions, objectives connected to the topics being studied, the role of e-governance in eliminating corruption, and the study's organization are all provided in the first chapter. The second chapter reviews the pertinent research-related literature before highlighting the research gap. The methods and conceptual framework are covered in Chapter 3. The fourth chapter examines the empirical results and focuses on the findings and discussion. Chapter five succinctly concludes the study.

CHAPTER 2: LITERATURE REVIEW

This chapter discusses the published literature as to how e-Government indexes play a role in reducing corruption. The first section discusses the literature on the role of the e-governance development index (EGDI) on corruption; the second section examines the relationship between the online service index (OSI) and corruption, and the third part investigates the role of e-Participation index (EPI) on the control of corruption. The fourth explores the nexus between the human capital index (HCI) on corruption, the fourth section debates a few other determinants of corruption, and the last section highlights the research gap.

2.1 E-Governance Development Index (EGDI) and corruption

EGDI is an essential indicator of e-Government because it assesses the egovernment policies and strategies a country adopts in their institutions. This section discusses the role of EGDI in controlling corruption from various perspectives like global perspectives, regions, and panels of countries and individual country cases.

Numerous studies explored the link between e-governance and corruption globally. In a panel of 175 nations from 2003 to 2019, Castro and Lopes (2022) empirically explored how e-government affected the level of corruption. The panel regression estimated various corruption control determinants like accountability, egovernment, internet access, political stability, and economic prosperity. Furthermore, it explored that EGDI played a significant role in controlling corruption and improving governance. From 2003 to 2016, 214 nations' empirical data on the relationship between corruption and e-government were investigated by Park and Kim (2020). The fixed effect concluded that e-government significantly declined corruption. Yalaman (2019) developed a model with panel data of 193 countries from 2003 to 2017. The study indicated that e-governance significantly declined corruption. The effect of egovernance on applications mainly focused on the applications used in e-government. Basyal et al. (2018) pointed out the link between e-governance and corruption from 2003 to 2014, considering many other determinates, including economic prosperity, inflation, and good governance. The study developed a heterogeneous model using panel data for 176 countries worldwide. The study showed that e-government had no positive impact on declining corruption, while good governance and economic prosperity significantly contributed to declining corruption. While it also found that there was no evidence of inflation and political rights to reduce corruption.

There is also available literature on the different regions like Latin America region, MENA region, European Union (EU), and South Asian region that classified the geographical aspects, political regimes, or even economic development status. Kalesnikaite et al. (2022) examined the impact of EDGI on bureaucratic corruption by controlling political culture, urbanization, inflation, and economic development. This study was carried out in the Latin America region from 2008 to 2018. The empirical results were estimated by the fixed effect and found that e-government significantly declined bureaucratic corruption. It also concluded that urbanization and economic development declined corruption while inflation and political culture increased corruption.

Dhaoui (2021) investigated the electronic government's role in various aspects of social and economic development in the MENA region from 2003 to 2018. Findings showed that digitalization plays a vital role in controlling corruption through effective governance. This study concluded that good e-governance positively affects sustainable development.

Setyobudi and Setyaningrum (2019) examined the impact of e-governance on the CPI. The study concluded that the e-government declined the CPI. The study assumed that following e-governance techniques on the transaction level and promoting transformation to modern technology makes the impact effective regarding corruption eradication in developed countries. On the other side, in the developing states, egovernance is in infancy mode, for example, at the information and interaction stage only and, therefore, not that effective.

Lupua and Lazrb (2015) tested the relationship between EGDI and corruption in the European Union (EU) and non-EU countries. The analysis covered two separate periods 2004, 2007, and 2012. The study conducted two models, one for EU countries and the other for non-EU countries. The study found that the EGDI application causes lower corruption in EU and non-EU countries. It also showed that over time countries benefit more from the application of modern technology. Many studies empirically examine how the EGDI affects corruption in individual country analysis. Cárdenas and González (2022) conducted their study in Mexico to examine the impact of EGDI on corruption from 2015 to 2019. The study confirmed the inverse relationship between EGDI and control of corruption.

Some micro-level studies explored the link between EGDI and corruption. Purnamasari et al. (2022) conducted a micro-level study, and data were collected through questionnaires, government officials, business representatives, media, and NGOs in Malaysia and Indonesia in 2021. The study found that the Penta-helix of egovernment significantly combated corruption.

In Nigeria, Abdulkareem et al. (2021) pointed out that adopting Information and communication technology (ICT) played a significant role in combatting bureaucratic corruption. This study's result was estimated using the primary data collected through questionnaires and interviews.

Alahmadi (2018) conducted a micro-level study based on a questionnaire in Yemen to investigate the relationship between e-governance and corruption. There are attributes and indicators, for instance, having a look and control over monopoly power, discretion, and most importantly, the intervening factors such as the middleman, which probably have the most crucial role in corruption. The research concluded that ICT is essential in e-governance to minimize corruption.

E-governance plays a significant role in accountability to the developing countries for the international donor organizations (IMF, World Bank) to provide funds to the developing countries. Ventrone (2021) concluded that developed countries and international donor agencies consider e-governance and that ICT and its components are indicators of accountability in governance. Taker governments are thus moving towards Western firms, the only available sources of knowledge and technologies. The difficulties experienced by developed countries are beaten, and developing countries are motivated to adopt more ICTs for e-governance simply to get more aid.

The extensive body of literature demonstrates how important it is to address the connection between corruption and e-governance in order to advance economic and sustainable development, particularly in developing nations. The responsibility of controlling corruption can be fully granted if e-governance is applied effectively to facilitate and promote economic activity.

Additionally, the idea of optimally controlling corruption by motivating egovernance and improving its techniques is critical. Thus, the study provided a specific analysis of the MENA region's main aspects of governance and e-governance and presented why corruption is critical and essential to development plans. It was also critical to clarify the status of each concept in the MENA region.

2.2 Online Service Index (OSI) and corruption

Providing efficient online service to citizens is an objective to ensure e-government. The online service evolves the e-Government services through a service that is innovative in the availability, connectivity, and superiority of the public services (reference?). It promotes accountability and transparency, which is considered an effective tool to eradicate corruption for the government (Garcia-Murillo, 2013; Starke et al., 2016). Through online services, the public and government institutions interact with each other. The new mobile applications, extensive data analysis, artificial intelligence and website play a significant role in to fight against corruption through access to public information, digitization in public service, monitoring officers' activities and enabling corruption reporting.

Jha and Sarangi (2022) pointed out the nexus between the government online services index with control of corruption. The empirical results found that online services through ICT and internet services significantly played a role in controlling corruption.

Fan et al. (2021) investigated online services' role in reducing firms' corruption pressure. This study used the data of 39796 firms from 76 countries from 2007 to 2016. The study came to the conclusion that the relationship between online services and corruption is the function of the competitive environment (protection of property rights, check and balance). A strong competitive environment decline corruption, while a weak competitive environment increases corruption.

Park and Kim (2020) studied the effect and role of the online services index on corruption in 214 countries from 2003 to 2016. The empirical analysis revealed that online services of the government decline corruption.

Starke et al. (2016) examined the role of government service delivery on corruption in 157 countries from 2003 to 2013. The study found that online services of government institutions declined corruption.

2.3 E-Participation Index (EPI) and corruption

The EPI shows the involvement of information technology to enhance the accessibility of information and public service. Many studies explored the nexus between EPI and corruption prevention.

Using ICT, Adam and Fazekas (2021) examined EPI's relationship with corruption. The study found that ICT can eradicate corruption in numerous ways: promoting accountability and transparency, facilitating corruption reporting, government-citizen interactions, and enabling citizen participation. While on the hand, ICT can promote corruption through the dark web and misuse of technologies.

Wang et al. (2020) empirically estimated the non-linear association between EPI and control of corruption in a panel of 133 countries. The study concluded that EPI has a U-shaped association with the control of corruption.

Ingrams and Schachter (2019) attempted to explore the impact of EPI on corruption in 104 cities in South Africa from 2013 to 2017. The study concluded that EPI declined corruption in the presence of high accountability demand.

Lee (2017) examined the e-government by using the proxies of EPI and EGDI on corruption in OECD and non-OECD countries. The empirical result concluded that EPI and EGDI played a positive role in controlling corruption.

Zheng (2016) explained the nexus between e-participation Index on corruption. The empirical result concluded that e-participation significantly influences the perception of corruption. The countries that have higher e-participation declined corruption.

2.4 Human Capital Index (HCI) and corruption

The labor quality assesses human capital by the quality of education and worker training. There are many studies that empirically connected human capital with corruption.

Fagbemi et al. (2022) investigated the empirical evidence between human capital and corruption in Nigeria from 1996 to 2019. The empirical results were calculated by using the ARDL econometric approach. The empirical result instructed that poor human capital increased corruption in Nigeria. Furthermore, this study also explored the uni-directional causality between human capital and corruption.

Emara (2020) pointed out corruption's association to human development in Egypt from 1995 to 2018. ARDL econometric approach was developed to investigate and understand the long-run relationship between corruption and human development. The empirical results concluded that corruption negatively and significantly impacts human development in the long run.

ThiHoa (2020) identified the nexus between corruption and human capital in Vietnamese provinces. The empirical results estimated that corruption negatively and positively affects human capital.

2.5 Determinants of corruption

Apart from the e-government, information communication technology, and human capital, there are many other determinants of corruption.

Institutional quality is one of the essential determinants of corruption. The World Bank has estimated the institution quality in six parameters: Voice and Accountability, the Rule of Law, Government Effectiveness, Political Stability, Regulatory Quality, and Control of Corruption. Taylor et al. (2022) examined the role and impact of institutional improvement on corruption from 1996 to 2020. The study concluded that improving institutional quality can decline corruption. Furthermore, this study also evaluated that controlling corruption is considered a country-specific case. Policymakers and political leaders can improve their institutions and thereby control corruption.

The population is considered an essential determinant of corruption. There is a mixed impact of population on corruption. The massive unplanned population indirectly increases corruption as a result of massive unemployment. The unemployed population have a motive for corruption. Dunu (2016) explored that population growth increases unemployment and corruption in Nigeria. While on the other hand, the planned and educated population decline in corruption (Zheng, 2016).

2.6 Research gap

In the last few decades, the topic of corruption has been considered under the concern of many international organizations such as IMF and the World Bank. Studies show the link between e-government and corruption for the purpose of controlling corruption. Recently, many researchers and policymakers have warned that the developing countries fail to control corruption, then these countries will fail to achieve SDGs (Hope, 2021; Christopher & James, 2019). This study evaluates the research gap by focusing on the following research questions:

Firstly, it explores the role of e-government on corruption. Many studies have explored the link between these two variables (Castro & Lopes, 2022; Kalesnikaite et al., 2022; Dhaoui, 2021; Abdulkareem et al., 2021; Park & Kim, 2020; Yalaman, 2019). Evidence shows that there were limited previous studies that examined the long-run dynamics in the MENA countries. On the other hand, MENA countries are facing rampant corruption.

Secondly, the research question examined the impact of e-Participation on corruption. Many scholars have empirically examined the impact of e-participation on corruption(Adam & Fazekas, 2021; Wang et al., 2020; Ingrams & Schachter, 2019; Lee, 2017; Zheng, 2016). This study contributes to investing e-Participation's long-run dynamics on corruption in MENA countries.

The third question explores the online service index on corruption. Numerous pieces of literature explored that online service decline corruption (Cárdenas &González, 2022; Purnamasari et al. 2022; Abdulkareem et al. 2021; Ventrone, 2021; Alahmadi, 2018). The fourth question explores the nexus between the human capital index and corruption (Fagbemi et al., 2022; Emara, 2020; ThiHoa, 2020). Limited

literature empirically examined the link between human capital on corruption in MENA countries.

This study is novel because it is perhaps the first one, according to my knowledge, that uses the four proxies of e-Government: e-government development index, e-participation index, online service index, and human capital index to measure the control of corruption. This study also diverges from the prevailing literature mainly in its methodological novelty, use of different explanatory variables, and moderating effect of different dummy variables related to governance. The study outcomes contributes and seem like the provocation for policy and decision-makers to design and implement the policies successfully in the MENA countries.

CHAPTER 3: METHODOLOGY AND DATA

This chapter highlights the theoretical frame, sample period, and proposed methodology. The first section covers the theoretical model supporting different theories. The second section builds the model by using the theoretical framework. The third section will examine the proposed methodology.

3.1 Theoretical Model

The present study analyzes the effect and role of e-governance on corruption in the MENA countries. In countries where a high incidence of corruption prevails, the inflow of resources declines, negatively affecting investment activities. Investment is an essential component of aggregate demand. The volume of aggregate demand declines due to declining investment activities, which causes unemployment and poverty. No country can achieve the sustainable development goals prevailing massive corruption. Many countries use e-government technology to cope with corruption. There are no typical models that examine the mechanism of e-Government and corruption. Most theoretical models cover the mechanism between institutional quality and organizational economics. So, the relationship between e-Government and corruption can be explained indirectly by other factors such as economic growth, investment growth, etc.

The following theories explain good-governance structures and encourage modern mechanisms to eradicate corruption.

3.1.1 Transaction cost theory

Transaction cost is a common economic concept that links many economic fields (reference?). The central analysis of the concept is concerned with institutional and organizational economics (reference?). As institutional economics deals with the governance and institutional frameworks, the transaction cost determines the type of organization and administration that achieve efficiency (Robins, 1987).

Transaction cost deals with two fundamental concepts of human beings. The first term is limited rationality, which implies that each individual is rational; this rationality is conditioned by some aspects, such as data availability or uncertainties.

The second is opportunism which implies that every individual seeks their self-interest (Ojha, Palvia & Gupta, 2014).

Providing government services without e-governance is challenging because citizens must deal with specific officials in a single location and at a single time. However, with e-governance, service delivery can occur anytime and through several gates. As a result, e-governance reduces transaction costs, lowering the incentives to engage in corrupt behavior. In general, if the desired transaction is simple, it has a more negligible transaction cost, reducing the requirement for corruptive conduct (Alshehri, Drew 2010).

Another critical benefit of e-governance is lowering the level of uncertainty. As e-governance publishes all data and information online to citizens, it makes them aware of their rights and responsibilities. As a result, the government conducts its service delivery efficiently. Citizen performs their transactions with the government with low transaction cost. It thus could be concluded that e-government is a critical way for the government to fight corruption (Nam, 2019).

There are steps suggested for improvement, for example, ensuring egovernment and the information related to it; second, devising a system that provides ease of access to government-related matters such as search engines and queries from the government (Alonso, Ambur, Amutio, Azañón, Bennett, Flagg, Sheridan, 2009).

3.1.2 Collective action theory

Several decades ago, the concept of corruption was explained by referring to the principal-agent problem when one (the agent) is compensated for working in favor of another (the principal) (Graycar, 2022). Recently, Milner-Smyth, (2017) has been used this theory to explain why systemic corruption persists despite anti-corruption laws in many countries. Nowadays, this theory goes beyond the usual principal-agent problems and emphasizes significant factors like trust in how one individual perceives the behavior of others. Persson et al. (2013) pointed out that corruption is a collective problem because people rationalize their behavior with perceptions of how others behave in the same situation. When corruption evolves in society, everyone starts to perform activities with this evil. In such an environment, most individuals are familiar

with the negative consequences of corruption. Still, they are involved in this evil as they believe it is impossible to be honest in the corrupt system (Marquette & Peiffer, 2015).

Under such a scenario, the anti-corruption principal-agent model fails because no one enforces the anti-corruption norms. Institutional corruption leads to corrupt practices at an individual level that badly violates the anti-corruption rules. In such circumstances, collective and coordinated approaches such as reform through digitalization or other organizations must combat corruption.

3.1.3 Function theory

Function theory assumes that e-government can perform functions that enable the government to achieve goals required to lower corruption (Ojha et al., 2008). For instance, the electronic payment for taxes lowers the time, effort, and sometimes money required to complete the transaction (Donovan, 2012). This will lower transaction costs and the total number of layers(Basel Institute on Governance, 2017).

The business sector can contribute to developing e-government tools through public-private partnerships (reference?). They may also serve as a conduit for communication and closer alignment with corporate needs. When the private sector is allowed to participate in government consultation processes, it should do so (Olatubosun & Madhava Rao 2012).

These provide possibilities to influence policy and advocate for private-sector interests. Participating actively in these procedures sends a message to the government about commitment and expectations in policy areas important to businesses, such as anti-corruption and anti-bribery (Brinkerhoff & Crosby, 2002).

3.1.4 Government centralization theory

The proper formulation of public policy necessitates the consideration of a wide range of market factors. The broad framework against which government intervention can be judged is market failure, one of the essential aspects (Rondinelli, 1981). The effectiveness of government initiatives can have an impact on market outcomes (Rausser, Lichtenberg & Lattimore, 1981). Thus, public choice, market failure, and social interest theories can give a solid foundation for determining the best government intervention strategy (Dollery & Worthington, 2014).

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The government, in general, has an unavoidable responsibility to interact with the market economy. The advantages obtained from such intervention can be used to measure the effectiveness of such a function, as concluded by (Tanzi, 1997).

One of the significant responsibilities of the government is to avoid market failure is correct externalities (Henson & Traill, 1993). Within the process of economic development, governments have to support the economic activities that generate positive externalities and discourage economic activities that generate negative externalities to the environment (Samuelson, 1954). The debates are still arising about which economic activities to control from the government and how.

The role of the government has a severe responsibility on the government's shoulders to efficiently monitor economic and public activities. The monitoring system required techniques to link different government agencies through one centralized system such as e-governance (Barthwal, 2003).

Theoretically, and in light of the mentioned above, e-governance is most obviously linked to corruption because of its impact on lowering transaction costs. Consequently, it can be said that the transaction cost theory studies the optimal egovernance mechanisms that help elucidate how e-governance governs internal and external stakeholders effectively and controls corruption. This facilitates the ability of the government to restrict any distortions and control corruption in its early stages.

3.2 Model specification and methodology

3.2.1 Data sources and model specifications

This research analyzes and studies the data from 17 MENA countries, considering their different characteristics based on data availability and the introduced indexes related to control of corruption and e-government indicators. The data used in this research were collected from the World Bank database and the UN database, covering the period from 2003 to 2020, which is considered representative of the time of the digital revolution in the region. Based on previous literature and theoretical framework (Adam & Fazekas, 2021; Bixby et al., 2019; Fagbemi et al., 2022; Thi Hoa, 2020) the functional form is proposed as:

Control of corruption = f(E-government, Voice, and accountability, Political stability, the rule of law, Regulatory quality, Government effectiveness, GDP per Capita)

In the functional form, the left-hand side variable is control of corruption, treated as the dependent variable, measured by controlling corruption from the World Governance Indicators (WGIs). On the right side, a few independent variables are included. The leading independent variable is "e-government", which is assessed by the E-Government Development Index (EGDI), Online Service Index (OSI), E-Participation Index (EPI) and Human Capital Index (HCI). Apart from the E-government variables, few control variables are included in this study. The detail of the variables is discussed in Table 1.

Variable Name	Long definition	Source
Control of Corruption	A frequent Irregular payment from governmental officials to the public is called corruption. Innovation and strict laws play a significant role in controlling corruption.	Worldwide Governance Indicators (WGI)
Online Service Index (OSI)	OSI evolves the E-Government services through smart service in terms of the availability, connectivity, and quality of the public services. Through online services, the public and government institutions interact with each other.	Vision 2021
E-Government Development Index (EGDI)	EGDI assessed the e-government policies and strategies a country adopts in their institution.	UN e- government survey
E-Participation Index(EPI)	The EPI shows the involvement of information technology to improve the accessibility of information and public service to the citizens.	WEF
Human Capital Index(HCI)	The labour quality assesses human capital by the quality of education and worker training	World bank
Voice and Accountability	It includes legal system, civil and political rights, transparency, respect for minorities, freedom, democratic behaviour and independent media.	Worldwide Governance Indicators (WGI)

Table 1	Variables	description	and sources

Political Stability and Absence of Violence/Terrorism	It includes political stability, lack of wars and political violence, and unpredictable rules fluctuations.	Worldwide Governance Indicators (WGI)
Government Effectiveness	Effective government policies, adequate public servant departments	Worldwide Governance Indicators (WGI)
Regulatory Quality	Government annulment in the economy controls prices, trade, taxation, etc.	Worldwide Governance Indicators (WGI)
Rule of Law	Laws about crime, property laws, intellectual property rights	Worldwide Governance Indicators (WGI)
GDP per capita	The annual income per person in terms of constant dollar	WDI indicators
Population density	The person living per square kilometre area	WDI indicators

Four models are estimated based on different E-Government indicators to explore the impact of E-Government on corruption.

In the first model E-Government development index is used as the key independent variable as the model can be written as:

control of corruption_{it}

 $= \beta_0 + \beta_1 E - gov \, dev. + \gamma_1 voice and accountability$ $+ \gamma_2 politucal stability + \gamma_3 Rule of law + \gamma_4 reg. quality$ $+ \gamma_5 gov. eff. + \gamma_6 GDP_{per} capita + \gamma_7 population density$ $+ \gamma_8 Polity IV + \varepsilon_{it}$

In the second model, the E- participation index is used as the key independent variable, and the model can be written as:

control of corruption_{it}

 $= \beta_0 + \beta_1 E - part + \gamma_1 voice and accountability$ $+ \gamma_2 politucal stability + \gamma_3 Rule of law + \gamma_4 reg. quality$ $+ \gamma_5 gov. eff. + \gamma_6 GDP_{per} capita + \gamma_7 population density$ $+ \gamma_8 Polity IV + \varepsilon_{it}$ In the third model, e-governance is measured using the e-government Development index and e-participation index. The model can be written as follows:

control of corruption_{it}

$$\begin{split} &= \beta_0 + \beta_1 E - gov \, dev. + \beta_2 E \\ &- part. + \gamma_1 voice \, and \, accountability + \gamma_2 politucal \, stability \\ &+ \gamma_3 Rule \, of \, law + \gamma_4 reg. quality \\ &+ \gamma_5 gov. \, eff. + \gamma_6 GDP_{per} capita + \gamma_7 population \, density \\ &+ \gamma_8 Polity \, IV + \varepsilon_{it} \end{split}$$

In the fourth model, e-governance is measured by the E-government Development index, E- Participation index, Human capital index, and online service index.

control of corruption_{it}

 $= \beta_0 + \beta_1 E - gov \, dev$ $+ \beta_2 telecomm \, index. + \beta_3 human \, capitalindex. + \beta_4 online \, service \, index.$ $+ \gamma_1 voice \, and \, accountability + \gamma_2 politucal \, stability + \gamma_3 Rule \, of \, law$ $+ \gamma_4 reg. quality + \gamma_5 gov. eff. + \gamma_6 GDP_{per} capita + \gamma_7 population \, density$ $+ \gamma_8 Polity \, IV + \varepsilon_{it}$

3.2.2 Research Methodology

The Methodology for this research contains two types of tests:

- (i) Panel unit root testing
- (ii) Conducting Granger causality tests.
- (iii) Conducting GMM model to assess the relationship between control of corruption and e-governance.

I. Panel unit root testing

The study applies a panel unit root test for the reliability of parameters. The study uses many panel stationarity checks to examine the stationarity characteristics of the variables. There is a different test of panel unit root tests used in empirical research like Levin et al. (2002) and Im et al. (2003), and Maddala and Wu (1999). The most frequently used test is the "Levin-Lin-Chu" (LLC) (1993, 2002) technique extension of the Augmented-Dickey-Fuller test (ADF). It supposes that all panel groups have the

same autoregressive (AR) (Levin et al., 2002). The structure of the *LLC* analysis may be specified as follows:

$$\Delta(Control of corruption)_{it} = \rho(E - Govt.)_{it} + \beta_{0i} + \beta_{1i}t + \epsilon_{it},$$
$$i = 1, 2, \dots, N, t = 1, 2, \dots, T - - - (3.3)$$

Where t is time tendency (β_{1it}), country-fixed effects are included. ϵ_{it} , is supposed to be distributed across and independently each and chase a stationary ARMA method for every individual.

$$\epsilon_{it} = \sum_{j=1}^{\infty} \theta_{ij} \,\epsilon_{it-j} + \varphi_{it} - \dots - \dots - \dots - (3.4)$$

Although First-generation tests (LLC (Levin Lin Chu test), and IPS(The Im Pesaran and Shin test)) are the most widely used panel unit-root testing, IPS and LLC techniques have the drawback of supposing independence in each panel cross-section (Hoang & McNown, 2006). With the assumption of a homogeneous panel, the IPS method expansion of LLC permits heterogeneity by considering the ADF checks and probability ratio. But, in comparison to LLC, short-time observations are essential for an advanced check power (Hoang & McNown, 2006).

$$\Delta x_{it} = \alpha_i + \pi_{it} + \beta_i x_{i,t-1} + \sum_{j=1}^k \varphi_{it} \, \Delta x_{i,t-1} + \epsilon_{it} - - - - - - - (3.5)$$

Consistent with previous literature (i.e.Khraief et al., 2020; Kongbuamai et al., 2020) panel stationarity checks were used to investigate the degree of integration between variables of interest. Unlike the LLC and IPS tests, which use bias-corrected estimators, the Bruiting test employs unbiased estimators (Jorg Breitung, 2015) because its results are regarded vital. The MW test is a non-parametric variant of the Fisher test. It aggregates individual stationarity test p-values to yield results that are independent of lag length. However, it was more advanced than the IPS and LLC checks (Maddala & Wu, 1999). Finally, the Hadri stationarity test is based on residual LM (Lagrange-Multiplier) checks, whereas OLS residuals are derived by regressing results on a comparison (Hadri, 2000).

II. Granger causality tests

The test is a time-series-based regression. This test investigates the possible causal impact of control of corruption on e-governance. The initial step in testing stationarity assumption is the Augmented Dickey-Fuller (ADF) test, regarded as a reliable and mainly used test. Through ADF, the researcher tested the question of whether the data was stationary. This was assessed through p-values

$$R_{t} = \alpha_{0} + \sum_{j=1}^{p} \gamma_{j} R_{t-j} + \sum_{j=1}^{p} \beta_{j} P_{t-j} + \varepsilon_{t} - - - - - - - - (3.6)$$

The null hypothesis of no impact of the independent variables on the control of corruption is that the slope coefficients β_j in the above equation equals zero. The lag length p is an essential issue for the Granger-causality test. The lag length was chosen according to the best Akaike Information Criterion (AIC). Also, granger causality tests the inverse relation, which tests whether the control of corruption impacts the independent variables or not.

III. Panel data model

According to previous empirical studies, Park econometric model and tested variables were implemented because it offers powerful and relevant. The dependent variable is the "control of corruption", and the leading independent variable is "e-governance". It is most common when analyzing the panel data to use a mixed effects model, however the central assumption (that are errors $\varepsilon_i's$) is connoted as independent as well as normally distributed with mean vector 0 and covariance matrix $\sigma_{\varepsilon}^2 I_{m_i}$. So we need to check normality before running this model. The normality test is checked using the Jarque-Bera test for normality, in which the null hypothesis for the Jarque-Bera test is "data follows normal distribution". The results are shown in tables and graphs below for control of corruption, and it was found that the assumption of normality is not held for all control of corruption. This is because the p-value of the test is less than 0.05, with a confident 95%. Thus, control of corruption not follows a normal distribution in our case.



GMM (generalized method of moments), as mentioned by Arellano and Bond (1991), was a practical test that was further formalized by Hansen (1982). One of the core advantages of this particular test is its applicability in the data distribution without complete knowledge, whereby only specified moments derivation is required, along with easy applicability in computations. In addition, in the case of moment conditions than model parameters, this test is appropriate as it is helpful in the specification of the proposed model, for example, the difference of the variables when estimating the equations.

For instance, the GMM has another advantage in dealing with cross-sectionalspecific effects and explanatory variables such as endogenous ones. Control is brought in unobserved cross-sectional-specific effects by using instrumental variables. This leads to a regression equation controlling the potential level effects whereby the accuracy can be checked for validity. The critical two tests for GMM estimation are:

- Sargan–Hansen test or Sargan's test: this is a test applied to over-identifying restrictions (in a statistical model) such as to know whether instrumental variables are precise or not. H₀ is simple, i.e., no over-identification.
- The Arellano-Bond test is utilized to assess the errors in correlation and to know whether the errors are correlated or not. The H₀ in this regard is no autocorrelation, whereby the accuracy is assessed when H₀ is not rejected.

CHAPTER 4: RESULTS AND DISCUSSION

This chapter analyzes the empirical results of the impact of e-governance on corruption control in the MENA countries. In the MENA region, these countries face lower, middle, and higher levels of corruption. It was observed that in the literature, e-governance is a significant tool to decline corruption. This chapter empirically estimates this relationship. For this purpose, the first step, this study discusses the descriptive statistics of all the concerned variables. The second step checks the order of integration by using the different unit root tests. In the third step, it checks granger causality. The fourth step explores the long-run coefficients of all the independent variables to measure the dependent variable using the Generalized Panel Method of Moments.

4.1 Descriptive statistics

Descriptive statistics discuss the statistical summary of the variables. It demonstrates the variable's different features like mean, standard deviation, minimum and maximum values. Descriptive statistics are brief descriptive coefficient that summarizes a given data representing an entire population or a population sample. Descriptive statistics is divided into two first measures of variability (spread) and second measures of central tendency. Measures of central tendency include the mean, median, and mode, and variability measures include the variables' standard deviation and mean value. Each descriptive statistic cut-down slew of data in a complex summary. This study covers the time from 2003-2020. Table 2 Descriptive Statistics of Control of Corruption and E-Government Variables discussed the descriptive statistics about the impact of e-Government on corruption in this study.

	control of corruption	E- participatio n index	Online service index	E- Governmen t developmen	Human capital index
				t	
\overline{X}	0.047193	0.325942	0.474144	0.505997	0.724239
Ĩ	-0.016179	0.239224	0.478472	0.503017	0.730000
Max.	1.567186	0.943800	0.944400	0.829500	0.893260
Min.	-0.957292	0.000000	0.034930	0.238410	0.443030
Std. Dev.	0.569128	0.275294	0.226439	0.136320	0.096068
Jarque-Bera	8.949300	19.02125	6.902896	5.325363	13.72056
Probability	0.011394	0.000074	0.031700	0.069761	0.001049
Sum	9.061040	62.58096	91.03565	97.15143	139.0538
Sum Sq. Dev.	61.86616	14.47527	9.793492	3.549382	1.762758
Observations	192	192	192	192	192

 Table 2 Descriptive Statistics of Control of Corruption and E-Government

 Variables

It is observed that the dependent and all independent variables are not generally distributed except for the e-Government development index, as the p-values associated with these variables are less than 5% except for this variable.



Figure (4) Trend of E-Government indicators in MENA countries in 2020

Source: Author's calculation based on the UN database

The highest average of e-government development index is in Bahrain, while the least average was in Algeria. While the highest average of E-participation index was in Bahrain, while the least average was in Algeria. The highest average of online service index was in Bahrain, while the least average was in Morocco. The highest average of the telecommunication infrastructure index was in Bahrain, while the least average was in Algeria.



Figure (5) Trend of control of corruption in MENA countries

Source: Author's calculation based on the World Bank database

It is clear from the above figure that the highest average of control of corruption is for the UAE.

Table 3 presents the descriptive statistics of all control variables discussed in this study.

	GDP per capita	E-govt. effective ness	Polity iv	Political stability	populati on density	Regulato ry quality	The rule of law estimate	Voice and accounta bility
\overline{X}	18226	0.09495	-5.5000	-0.2212	200.34	-0.0392	0.0725	-0.9798
Ĩ	10346	0.07707	-7.0000	-0.3717	72.9593	0.0621	0.1453	-0.9790
Max.	65129	1.50926	7.00000	1.22362	2012.10	1.11105	0.95843	0.30458
Min.	2235.4	-0.87774	-10.0000	-1.75362	7.7097	-1.72011	-1.05645	-1.90719
Std. Dev.	18375	0.50875	4.18298	0.79308	424.116	0.66501	0.51351	0.41429
Jarque- Bera	44.684	7.72046	53.3948	10.1994	840.344	18.3582	14.0183	4.79925
Probability	0.0000	0.02106	0.00000	0.00609	0.00000	0.00010	0.00090	0.09075
Sum	349952	18.2309	-1056.00	-42.4718	38466.2	-7.53454	13.9321	-188.126
Sum Sq.	6.45E+1	49.4368	3342.00	120.135	3435603	84.4696	50.3656	32.7827
Observation	192	192	192	192	192	192	192	192

Table 3 Descriptive Statistics of Control Variables

From the following, it is clear that the control variables are generally not distributed except for the voice and accountability index, as the p-values associated with these variables are less than 5% except for this variable.

4.1 Panel unit root test

The study started by checking the significance level of all the variables in panel data of MENA countries. Table 4 below shows the panel unit test's stationary results using theADF - Fisher Chi-square (ADF) test. The null hypothesis of this test is that there is no evidence of stationery. Table 4 enumerates the results of the panel unit test by using the ADF test.

Variable	ADF test	p-value	
Control of corruption	-2.87645	0.0022	
E-government development(EGDI)	-3.5736	0.0002	
E-participation index(EPI)	-0.41167	0.3404	
Δ E-participation index(ΔEPI)	-6.1802	0.0000	
Online service index (OSI)	-4.3946	0.0000	
Human capital index (HCI)	-2.4655	0.0068	
GDP per capita	-5.43804	0.0000	
Government effectiveness index	-1.98489	0.0236	
Political stability	-0.619	0.2679	
ΔPolitical stability	-3.8787	0.0001	
Population density	-10.0279	0.0000	
Regulatory quality	-1.5960	0.0552	
ΔRegulatory quality	-3.22341	0.0006	

Table 4 Results of ADF Panel Unit Root

The results yield stationary results at a confidence level of 95%, except for the E-participation index, telecommunication index, political stability, polity IV, and regulatory quality are not stationary at the levels but became stationary after taking the first difference.

4.2 Granger Causality test

The Granger Causality test was applied to check whether the variable caused dependent variables. So, it is used the Granger Causality test to check unidirectional o bidirectional. The empirical results show that the probability value of the e-government development index (EGDI) and control of corruption are statistically significant, so the null hypothesis is rejected. Table 5 shows the detailed results of Granger causality between different e-government indicators and control of corruption with a 95% confidence interval.

Table 5	Detail	results	of	Granger	Causal	lit	y
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F-Statistic	Prob.
4.41017	0.0136
2.74056	0.0675
6.12837	0.0027
2.97069	0.0541
4.82610	0.0092
1.74886	0.1772
3.88846	0.0224
0.18412	0.8320
	F-Statistic 4.41017 2.74056 6.12837 2.97069 4.82610 1.74886 3.88846 0.18412

The table shows the uni-directional causality between EGDI and the control of corruption. It explains that EGDI impacts the control of corruption, and control of corruption also significantly impacts the EGDI. It demonstrates the evidence of endogeneity between EGDI and control of corruption.

The probability value between the Human capital index (HCI) and control of corruption are statistically significant at a 1% level of significant motive for the researcher to reject the null hypothesis. In the same way, the probability value between the e-participation index (EPI) and control of corruption are statistically significant, showing the rejection of the null hypothesis in both cases. It presents the uni-directional causality between EPI and the control of corruption. It presents the uni-directional causality between HCI and control of corruption means that HCI granger causes the control of corruption.

4.3 Panel Generalized Method of Moments

In assessing the model's impact, the independent variables should also include the lagged dependent variables, since without the lagged, the independent indicators do not allow sufficient insights and information. Such a lagged integration displays the entire history of the independent variables and their estimated influences. In GMM, all these issues with heterogeneity were removed from the functional form by taking 1st differences. An actual tricky situation occurs. The issue was that the lagged dependent variables were employed.

4.3.1 Discussion of the long-run results of model 1

E-government development index significantly positive impact on the control of corruption, and this effect = 0.20731, this with confident 95% as the p-value of the coefficient less than 5%, this mean that one unit increasing E-government development index will increase the control of corruption by 0.20731 units on average by fixing all other variables. These results are consistent with Castro & Lopes (2022), Kalesnikaite et al. (2022), Dhaoui (2021), Abdulkareem et al. (2021), Park and Kim (2020) and Yalaman (2019).

Dependent variable: Control of corruption					
Variable	Coefficient	Std.	t-Statistic	Prob.	
		Error			
Control of corruption e(-1)	0.588503	0.071403	8.241951	0.0000	
E-government development	0.20731	0.034201	6.061421	0.0000	
GDP per capita	9.52E-07	8.99E-06	0.105946	0.9158	
Polity iv	-0.008926	0.019691	-0.453283	0.6510	
Population density	-0.000417	0.000160	-2.600623	0.0102	
Regulatory quality	-0.106377	0.095414	-1.114898	0.2666	
estimation					
The rule of law estimate	0.008548	0.145111	0.058910	0.9531	
Voice and accountability	0.052794	0.155588	0.339316	0.7348	
Mean dependent variable:0.011483, S.D. dependent var:-0.126709, S.E. of regression: 0.154333, Sum squared resid:3.810990, J-statistic=65.58821, Instrument rank: 80,Prob(J-statistic):0.689714					

 Table 6 Panel Generalized Method of Moments of model 1

The only control variable that has a significant impact on the control of corruption was population density; that is, there was a significant negative impact of population density on the control of corruption, and this effect = -0.000417, with confident 95% as the p-value of the coefficient less than 5%, this means that increasing population density by 1 would decrease the control of corruption by 0.000417 units on average, and fixing all other variables (Dunu, 2016). A long-run result of model 1 was estimated using the GMM econometric approach in Table 6. In model 1, the E-government was measured by using the proxy of the E-government development index.

Test order	m-Statistic	rho	SE(rho)	Prob.
AR(1)	-3.960507	-1.302989	0.328995	0.0001
AR(2)	-1.754755	-0.591867	0.337294	0.0793

Table 7 Arellano-Bond Serial Correlation Test

Regarding the model's goodness of fit, we do not reject the null hypothesis of the Sargan-test, which means that the model was correctly specified (no-overidentification), with a confidence of 95%, as the p-value was more significant than 5%. Also, the null hypothesis of the Arellano-Bond Serial Correlation Test was not rejected. This was confident 95% as the p-value of AR(2) was greater than 5%, so the model was correctly specified. Also, the absence of serial correlation was supported by the following graph as the residuals are scattered randomly. In addition, the fitted value was almost the same as the actual values.



Figure (6)

4.3.2 Discussion of the long-run results of model 2

In model 2, the EPI was used as the proxy for E-government. The long-run empirical results were estimated using the GMM econometric approach in Table 8.

Dependent variable: Control of corruption						
Variable	Coefficient	Std.	t-Statistic	Prob.		
		Error				
Control of corruption (-1)	0.554755	0.094182	5.890222	0.0000		
E participation index	0.204044	0.059686	3.418646	0.0008		
GDP per capita	2.02E-06	9.69E-06	0.208469	0.8351		
Polity iv	-0.015361	0.024709	-0.621674	0.5350		
Population density	-0.001219	0.000461	-2.642832	0.0090		
Regulatory quality estimation -0.147902 0.088254 -1.675862 0.0957						
The rule of law estimate 0.121556 0.183638 0.661929 0.5090						
Voice and accountability 0.055451 0.180969 0.306414 0.7597						
Mean dependent variable: -0.011483, S.D. dependent variable: 0.126709, S.E. of						
regression: 0.150109. Sum squared resid: 3.605232. J-statistic: 64.19896. Instrument						

Table 8 Panel Generalized Method of Moments of model 2

regression: 0.150109, Sum squared resid: 3.605232, J-statistic: 64. rank: 79, Prob(J-statistic): 0.703192

The study have found a significant positive impact of the E-participation index on the control of corruption, and this effect = 0.204, with 95% as the p-value of the coefficient less than 5%. This means that increasing the e-participation index by 1 would increase the control of corruption by 0.204 units on average and fix all other variables (Adam & Fazekas, 2021; Wang et al., 2020; Ingrams & Schachter, 2019; Lee, 2017; Zheng, 2016).

The only control variable that has a significant impact on the control of corruption was population density; that is, there was a significant negative impact of population density on the control of corruption, and this effect = -0.001219, this with confident 95% as the p-value of the coefficient less than 5%, this means that increasing population density by 1 decreases the control of corruption by 0.001219 units on average, and fixing all other variables (Dunu, 2016).

Regarding the model's goodness of fit, we do not reject the null hypothesis of the Sargan-test, which means that the model was correctly specified (no-over-identification), with a confidence of 95%, as the p-value was more significant than 5%.

Test orderM-StatisticrhoSE(rho)Prob.AR(1)-3.684531-1.1494180.3119580.0002AR(2)-1.427942-0.4540110.3179480.1533

Table 9 Arellano-Bond Serial Correlation Test of Model 2

Also, the null hypothesis of the Arellano-Bond Serial Correlation Test was not rejected, with confident 95% as the p-value of AR(2) was greater than 5%, so the model was correctly specified. Also, the absence of serial correlation was supported by the following graph as the residuals are scattered randomly. In addition, the fitted value was almost the same as the actual values.

Figure shows the trend graph of the residual and actual value of the model to examine the serial correlation.



Figure 7 Trend of the graph of the residual and actual value of the E-

Participation Index

The third model includes two proxies of E-Government as E-government development index and the E-participation index.

Dependent variable: Control of corruption					
Variable	Coefficient	Std.	t-Statistic	Prob.	
		Error			
Control of corruption e(-1)	0.515963	0.081569	6.325510	0.0000	
E-government development	1.045040	0.156224	6.689335	0.0000	
E participation index	0.492953	0.157589	3.128086	0.0021	
GDP per capita	3.33E-06	9.36E-06	0.355396	0.7228	
Polity iv	0.000411	0.023795	0.017287	0.9862	
Population density	-0.000989	0.000372	-2.658812	0.0086	
Regulatory quality estimation	-0.192991	0.101809	-1.895614	0.0598	
The rule of law estimate	0.141798	0.163080	0.869502	0.3859	
Voice and accountability	-0.044928	0.155661	-0.288627	0.7732	
Mean dependent variable: -0.011483, S.D. dependent variable: 0.126709, S.E. of					
memory 0, 150141 Sum around mail 2,594207 Latatistics 50,01965 Instrument					

Table 10 Panel Generalized Method of Moments of model 3

Mean dependent variable: -0.011483, S.D. dependent variable: 0.126709, S.E. of regression: 0.150141, Sum squared resid: 3.584207, J-statistic: 59.01865, Instrument rank: 80, Prob(J-statistic): 0.844115

The E-Government development index positively significantly impacts the control of corruption. One unit increase in the E-Government development index controlled the corruption by an average of 1.045 units, keeping other variables constant (Castro & Lopes, 2022; Kalesnikaite et al., 2022; Dhaoui, 2021; Abdulkareem et al., 2021; Park & Kim, 2020; Yalaman, 2019).

The second E-Government proxy used in this model was the E-participation index. If other variables remain constant, one unit increase in the E-participation index significantly controls corruption, an average of 0.4929 units (Zheng, 2016).

Population density has a negatively significantly impact on the control of corruption. The Probability value of population density is less than 1% significant, which means one unit increase in the population density, the control of corruption decline an average of 0.000989 units by keeping other variables constant. Similar

results were calculated by Dunu (2016) in Nigeria, which pointed out that massive population growth increased unemployment and corruption.

Most MENA countries face poor/bad governance, which ultimately increases corruption (Magen, 2013). Regulatory quality estimation is another control variable in this study. It is considered the critical variable to measure institutional quality. It is a significantly negative impact on the control of corruption. It can be explained as one unit increase in regulatory quality estimation than an average, and the control of corruption significantly declined by 0.192991 units. Similar results were calculated by Taylor et al. (2022).

The Sargan-test indicated that this model was correctly specified at a 95% confidence interval and that the probability value was greater than the 5% significance level.

Test order	M-Statistic	rho	SE(rho)	Prob.
AR (1)	-3.480942	-1.119778	0.321688	0.0005
AR(2)	-1.789102	-0.567096	0.316973	0.0736

Table 11 Arellano-Bond Serial Correlation Test

Table 11 shows the Arellano-Bond serial correlation test, with confident 95%, as the p-value greater than 5%. Also, the null hypothesis of the Arellano-Bond Serial Correlation Test was not rejected. This is confident 95% as the p-value of AR(2) was greater than 5%, so the model was correctly specified. Also, the absence of serial correlation was supported by the following graph as the residuals are scattered randomly. In addition, the fitted value was almost the same as the actual values.



Figure 8 Trend graph of the residual term

4.3.4 Discussion of the long-run results of model 4

In model 4, different proxies of E-Government are included.

Table 12 Panel Generalized Method of Moments of model 4

Dependent variable: Control of corruption					
Variable	Coefficient	Std.	t-Statistic	Prob.	
		Error			
Control of corruption e(-1)	0.535068	0.106063	5.044800	0.0000	
E-government development	0.817367	0.133774	6.110046	0.0000	
Online service index	0.473762	0.235617	2.010726	0.0461	
Human capital index	0.040250	0.427966	0.094049	0.9252	
Political stability	0.176783	0.075512	2.341123	0.0205	
GDP per capita	-5.77E-08	1.25E-05	-0.004632	0.9963	
Polity iv	-0.022285	0.024963	-0.892720	0.3734	
Population density	-0.000355	0.000338	-1.049905	0.2954	
Regulatory quality estimation	-0.086864	0.133874	-0.648851	0.5174	
The rule of law estimate	-0.102934	0.137624	-0.747934	0.4556	
Voice and accountability	0.192784	0.216619	0.889967	0.3748	
Mean dependent variable: -0.011483, S.D. dependent variable: 0.126709, S.E. of					

Mean dependent variable: -0.011483, S.D. dependent variable: 0.126709, S.E. of regression: 0.147522, Sum squared resid: 3.416771, J-statistic: 47.88906, Instrument rank:70, Prob(J-statistic): 0.849138

The first proxy, E-Government, significantly positively impacts the control of corruption, and this effect = 0.5350. It means keeping other variables constant. One unit increases the E-Government index control corruption by an average of 0.5350 units (Cárdenas & González, 2022; Purnamasari et al., 2022; Abdulkareem et al., 2021; Ventrone, 2021; Alahmadi, 2018).

The online service index has used another proxy for E-Government. The significant probability value and t-statistics value of the online service index show that one unit increase in the online service index control corruption by an average of 0.817 units (Jha & Sarangi, 2022; Fan et al. 2021; Park & Kim, 2020; Starke et al., 2016). The Human capital index was also included in this model to present the E-Government. The nominal probability value of the Human capital index shows that it does not impact the control of corruption. In this study, political stability was included as the control variable. It is an essential indicator of governance. In model 4, the political stability variable was statistically significant. It shows that one unit increases political stability and declines control of corruption, an average of 0.1767 units. This result is in line with the results of Taylor et al. (2022). While reaming, all control variables have no significant impact on the control of corruption.

Test order	M-Statistic	rho	SE(rho)	Prob.
AR(1)	-3.365838	-1.133542	0.336778	0.0008
AR(2)	-1.246292	-0.395455	0.317305	0.2127

Table 13 Arellano-Bond Serial Correlation Test

The Arellano-Bond Serial Correlation test's probability value was statistically insignificant at AR(2). It shows the model's absence of serial correlation and correctly specifies the model.

To check the absence of serial correlation, **Error! Reference source not found.** traced the residual and actual terms of the model. The graph shows that the residuals are scattered randomly. In addition, the fitted value is almost the same as the actual values.



Error! Reference source not found. Trend graph of the residual term

In light of the above, this chapter discussed the four models' empirical results using the granger causality test and GMM econometric approach. The granger causality test shows the uni-directional causality between EGDI and corruption. It shows the endogeneity issue, so the GMM model is used to estimate the empirical results of the four models. The empirical result found that EGDI, EPI, and OSI declined corruption in the MENA countries. At the same time, HCI has no contribution to controlling corruption.

CHAPTER 5: CONCLUSION AND POLICY RECOMMENDATIONS

5.1 Summary and Conclusion

E-governance applies information technology in public administration through the interactions among government and/to government (known as G2G), government to business (known as G2B), or between government to citizens (known as G2C) based on the different ICT techniques. E-governance creates various forms of interactions using internet-based technology and mobile apps between governments and other entities, for example, a. e-registration, b) e-participation, c) e-taxation, d) emobilization, e) e-education, f) e-service delivery, g) e-feedback, h) e-policing, i) edebate, and few more as well. In other words, it is the application of technological infrastructure to implement government activities.

The essential element of e-government is that E-governance lowers the transaction cost of governments in developing countries to deliver all they want and facilitates the delivery process. Nevertheless, progress in implementing such reforms has been far more limited than expected.

MENA region experienced little concern about the concept of E-governance. Instead, the transformation to e-governance included technological changes in administrative and regulatory aspects. The reforms include engaging in digitalization in processing public policies and functions. Lately, many initiatives have been launched to promote e-governance in MENA countries.

For MENA countries, establishing citizen-centric E-government systems is a crucial part of their economic and technological development to lower transaction costs and low performance in social and economic development compared with other regions in the world.

The MENA region needs to acknowledge the causes of sustainable development challenges and the mechanism of achieving the goals. Achieving development goals will lower the levels of corruption in the region, reflecting the necessity of implementing Electronic governance. The present study has achieved the four objectives of examining the impact of E-Governance on corruption. The study is conducted from 2003 to 2020. To achieve the objective, four different proxies of E-government are included in this study named as. E-government Development index, E- participation index, online service index, and human capital index.

Before applying the appropriate econometric technique, this study used the panel unit root test of ADF to check the order of integration. The result shows that all variables become stationary at I(0) or I(1) and not any variable that becomes stationary at I(2). It shows the mixed order of integration.

The study has followed a ganger causality test and a GMM econometric approach to examine the impact of e-governance on corruption. To check the issue of endogeneity, the Granger causality test was used. It showed the uni-directional causality between the E-government development index and the control of corruption. In the same way, there was also exist uni-directional causality between the E-participation index and control of corruption. The uni-directional causality demonstrates the evidence of the issue of endogeneity in the model. To overcome the issue of endogeneity, instrument variables are included in these models. In panel data, GMM econometric approach can handle the instrument variables.

To achieve the first objective, the impact of the E-Government development index on corruption. The empirical result shows that the E-government development index increases corruption control (Castro & Lopes, 2022; Kalesnikaite et al., 2022; Dhaoui, 2021; Abdulkareem et al., 2021; Park & Kim, 2020; Yalaman, 2019). The lag value of the control of corruption is included as the instrumental variable with the E-government development index.

To achieve the second objective nexus between the E-Participation index with corruption, the lag value of control of corruption was included as the instrumental variable with the E-participation index. The long-run results show that E-participation positively controls corruption (Adam & Fazekas, 2021; Wang et al., 2020; Ingrams & Schachter, 2019; Lee, 2017; Zheng, 2016).

To achieve the third objective to examine the nexus between online service and control of corruption, the lag value of control of corruption was included in the model. The long-run result by GMM found that the online service index significantly declines corruption (Jha & Sarangi, 2022; Fan et al., 2021; Park & Kim, 2020; Starke et al., 2016).

The fourth objective was to investigate the impact of the human capital index on corruption. The empirical results found an insignificant association between the human capital index with corruption.

Apart from the E-government proxies, some control variables are also included in this study. The most significant variables are the governance variables and population density. In this study, population density inversely impacts the control of corruption. Similar results were calculated by Dunu (2016) for Nigeria, which pointed out that massive population growth increased unemployment and corruption. The second control variable was the governance variable. Most MENA countries face poor/bad governance, which is essential in increasing corruption. Taylor et al. (2022) examined similar results. While reaming, all control variables have no significant impact on the control of corruption. In a nutshell, statistically, there is a significant association between e-governance and corruption. The enhancement in e-government leads to a reduction in corruption.

5.2 Policy recommendation

From the previous data analysis for both e-governance and corruption examined in the study, the following recommendations are suggested to use e-governance effectively to control the corruption in the MENA region.

- As the deep econometric analysis for the relationship between e-governance and corruption indicated a strong positive impact of e-governance on corruption, it is critical to specify the significant components of the E-government index that affect the control of corruption and work on enhancing them.
- These components include online service and political stability. Thus, it is critical to enhance the use of ICT in more public transactions, especially those with high value-added on the national and international levels.

- It is critical to understand the nature of corruption and its different linkages with e-governance. E-government should include a long-term action plan to achieve a whole technology status in the delivery of government services.
- MENA countries need to gain citizens' trust in their Governments and Public Institutions. This could be implemented through partnerships between governments and citizens.
- Educating the public about e-governance can play a pivotal role; for example, public opinion is vital in bringing political changes that can effectively enhance e-governance for their improvement.
- To promote the growth of e-government, investing in human capacity and skills are crucial. Governments should put several agendas and plans to encourage the development of basic and advanced ICT skills across society since they are necessary to enable the growth of e-government and have also emerged as a new worldwide skill.
- A personal data protection authority should be established to create a conceptual, institutional, and policy framework.
- A plan for attracting, fostering, and retaining technical expertise is required to guarantee security and privacy in national and government ICT systems.
- MENA countries should collaborate with other global agencies and countries. It can help cultivate the culture of learning and can bring about ideas of egovernance to a single table to devise uniform policies.
- Countries should take advantage of public-private partnerships, such as sharing financial risks associated with large IT projects and access to skills and advanced services.
- The implementation of e-Government must take into account several factors, including the priority given to electronic services, the state of the infrastructure owned, the status of service operations as they currently stand, and the financial and human resource requirements. For that purpose, a method of organizing e-Government development activities is recommended for the growth of the government.

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